

How to prepare for your installation

1. Remove blind, curtains and alarms

We ask that your blinds, curtains and window alarms are removed prior to the commencement of your installation. This ensures no damage to your soft furnishings, and alarms systems are not damaged during the installation in addition to ensuring that the installers have clear access to the areas they are working in. Please do not hesitate to contact us should you require help moving large items.

Please note: following the replacement of your windows, existing curtain rails, blinds or curtains may no longer fit. Your window apertures will be left ready for you to put any blinds or curtains back up.

2. Clean the space around your windows / doors

Please ensure any furniture or belongings are removed from the area surrounding the windows / doors you are having replaced. In most cases, windows will be installed from the inside of your property and the installers will need space around the installation area and a clear path to the window.

3. Cover furnishings

Installing replacement windows and doors will generate dust. Our installers will lay dustsheets around the work area to ensure the area is well protected; however you may want to cover beds, sofas or other furnishings to avoid dust settling on your furnishings. Our installers will leave the work area as they have found it, hoovering up and clearing any mess before they leave.

4. Create a plan for Children, Pets and life at home

Your home is going to be a work zone. There will be dust and noise and in winter months it will be cooler. We normally work from the top of the house down finishing with the door installations. This helps reduce tracking mess through clean areas. Children and pets should be kept away from work areas.

5. Clear the outside space around windows and doors

Trim any shrubs, move pot plants or furniture away for the work areas to give the installers a clear space to work.

Once your installation is complete

The installers will inspect the installation with you, to ensure that you are happy with the finished result. Should you have any questions or concerns please let our installers know and they will where possible rectify any changes required or speak to the team in the office. During this inspection, the installer will demonstrate how to use your new windows and doors.

Please refer to your customer handbook, which will inform you how to carry out regular maintenance to your new windows and doors. We recommend that due to the salt content in the air in our area that you carry out regular maintenance of your windows and doors to ensure the smooth running of the hardware.

Please note:

Due to recent innovations in the efficiency of double and triple glazing, along with updated requirements of building regulations and the lowering of carbon emissions, certain weather conditions may allow the formation of external condensation on energy efficient windows and doors. This is a natural phenomenon and a clear indication that the window or door is preventing heat loss from your house. More information about condensation can be found in the GGF Condensation information booklet which can be found on our website www.exmoorfascias.co.uk

If you have any questions about your upcoming installation please do not hesitate to contact us on 01271 321600 or sales@exmoorfascias.co.uk.

You will have an approximate delivery date stated on your contract, and we often advise or provisional installation dates as at the time of signing your contract, we endeavour to work to these dates where possible however multiple factors can cause delays. We will be in contact with you again to arrange a definite installation date.